



# Should I visit a Taxpayer Assistance Center?

Taxpayers should be alert and aware of common scams, schemes and cons. Postings on social media can include inaccurate or misleading information. The IRS has recently seen schemes that encourage people to submit false, inaccurate tax claims in hopes of receiving large refunds.

Make sure you are eligible for any credits you claimed and that the information you reported is accurate – you may be asked to provide documentation to support any items claimed on your return and failure to do so can result in steep penalties.

If you've received an IRS letter instructing you to schedule an in-person appointment to verify your identity for a tax return you filed, there are important factors to consider before visiting a Taxpayer Assistance Center (TAC).

- Did you carefully review your tax return to ensure accuracy?
- If you used a tax preparer, did they sign the return themselves? **If they didn't, they should have.**
- If you claimed the Fuel Tax Credit (FTC), did you run a farm or buy aviation gasoline? The FTC is meant for off-highway business and farming use and, as such, is **not available to most taxpayers.**
- If you claimed the Sick & Family Leave Credit, did you verify that you are eligible under the [Families First Coronavirus Response Act](#)? These credits were available for self-employed individuals for 2020 and 2021 during the pandemic; they are not available for 2023 tax returns and **cannot be based on income earned as an employee.**
- If you filed Schedule H (Form 1040), Household Employment Taxes, did you claim a refund based on wages actually paid to household employees? **Do you have documentation to support your tax return?**
- Do the wages and withholding you claimed on your tax return match the wages and withholding on your W-2s, 1099s or other documents provided by your employer?

**If the information on your tax return is not accurate, you will not receive the refund claimed. Willful filing of a tax return claiming credits you don't qualify for can result in a significant penalty. Remember, you are responsible for the information provided on your tax return, no matter who prepared it.**

If you do not meet the requirements to claim these credits, file an [amended return](#), and **there is no need for you to visit a TAC.** If you still need to be seen at a TAC, please call (844) 545-5640 to make an appointment at a date and time convenient for you.

For more information on these and other scams and how to report them, visit these pages on [IRS.gov](#):



Tax Scams/Consumer Alerts



Dirty Dozen List



Abusive Tax Schemes & Return Preparers